

SPECIAL PROGRAM FULL SERVICE PARTNERSHIP & SPECIALIZED FOSTER CARE

Attention: DMH Directly-Operated and Contract Providers

STOP - Impact on You

In addition to the Special Programs ACT and AB34, currently in the IS, five new programs were implemented on March 7, 2007, to capture clients that are enrolled in a Mental Health Service Act (MHSA) — Full Service Partnership (FSP) program or Specialized Foster Care In-home Mental Health Services. The names of these new programs are:

- 1. FSP-Adult
- 2. FSP-Older Adult
- 3. FSP-Child
- 4. FSP-TAY
- Foster Care



CAUTION - What You Need to Know

You can find the five new programs along with ACT and AB34 listed in the drop down menu of the Special Program on the "Other" tab of the Client Info screen.

Once a Special Program is selected for a client by a provider approved to deliver one of the programs above, the message "LAMH400 CALL SFPR WITHIN ONE WORKDAY TO COORDINATE SERVICES" will be returned on the Client Info screen.

When opening a new episode for a client, the message "This is a <Special Program Name goes here> client. You must contact <Special Program Name> provider within one workday to coordinate services. For provider SFPR telephone number, see the SFPR icon on the Find Client results screen" displays on the "Admission" tab of the Open Episode screen to alert the admitting provider.

GO - What You Need to Do

If you admit a client that is enrolled in a Special Program you must contact the SFPR within one work day to coordinate services.

To view the SFPR phone number, you must return to the Find Client screen and invoke the client search by *Custom Criteria* (**DO NOT search by DMH ID**). Enter the client's last name, first initial (**DO NOT ENTER THE FULL FIRST NAME**), age, and gender, and click "Search." An icon i will display in the SFPR column of the matched client on the Find Client Results screen. Click on i to obtain the phone number and the program name.

Questions regarding how to enter a Special Program in the IS should be directed to the CIO Help Desk at (213) 351-1335. Operational and program questions should be directed to the contact list below:

FSP-Adult - Jaime Nahman (213) 251-6504 FSP-Older Adult - Matthew Wells (213) 351-5344 FSP-Child - Mary Silvestrini (213) 351-6669 FSP-TAY - Michael Lyles (213) 738-2401 Foster Care - Gary Puckett (213) 351-6649